





Barnet's Joint Health and Wellbeing Strategy: Keeping Well, Promoting Independence

Implementation Plan 2015 - 2020

The Joint Health and Wellbeing (JHWB) Strategy is the borough's overarching strategy which aspires to improve health outcomes for local people and aims to keep our residents well and to promote independence. The JHWB Strategy focuses on health and social care related factors that influence people's health and wellbeing, with clear recognition of the importance of prevention, early intervention and supporting individuals to take responsibility for themselves and their families. The JHWB Strategy also addresses wider factors such as education, employment, income and welfare. These wider factors can both impact on and be impacted by the health and wellbeing of an individual or population, and need to be considered in order to make sustainable improvements to health and wellbeing.

It is intended that the implementation plan is read alongside the JHWB Strategy which can be found at: <u>https://barnet.gov.uk/citizen-home/public-health/Joint-Health-and-Wellbeing-Strategy-2015-2020.html</u>

Actions in the JHWB Strategy have and will be included in other key strategies and action plans such as the Housing Strategy, Primary Care Strategy, Early Intervention and Prevention Strategy, Better Care Fund plans and Entrepreneurial Barnet to ensure delivery across the health and social care system in Barnet. The actions detailed in this implementation plan focus on the priorities that require a partnership approach. The Plan indicates where an action or target is aspirational. The plan has no new financial resources to support its implementation but provides a framework and direction for focus of existing resources to have a significant impact on the health and wellbeing of the borough.

The Implementation Plan is structured around the four theme areas of the JHWB Strategy: Preparing for a healthy life; Wellbeing in the community; How we live and Care when needed. For each theme area, the priorities are highlighted. Outcomes and targets are shown with the agreed action, timescale and organisational lead (for delivering the outcome and reporting).

The Implementation Plan enables the Health and Wellbeing Board to monitor progress and success in the short, medium and long terms. The Health and Wellbeing Board will receive regular progress reports which will allow the Health and Wellbeing Board to continue to develop its work programme.







Overarching outcome measures

Below is a list of the key overarching measures that we will monitor to ascertain whether we are on track to achieve our vision to help everyone to keep well and to promote independence. The outcome measures listed in the implementation plan contribute to these overarching indicators. The overarching indicators will be monitored; no specific targets are set but our intentions are clear.

Outcome	Baseline	Reducing inequalities gap
Increase life	Most recent data (2013) shows that, in Barnet, women have a	The life expectancy of individuals living in
expectancy	higher average life expectancy (85 years) than men (81.9	the most deprived areas of the borough
	years) (2013). The life expectancy of men has increased at a	are on average 7.6 years less for men
	higher rate than that of women, reducing the life expectancy	and 4.7 years less for women than those
	gap between genders from 5.1 years (1991/93) to 3.1 years.	in the most affluent areas.
Increase healthy	Gains in life expectancy have outstripped gains in healthy life	Aiming to reduce the gap between life
life expectancy	expectancy. This indicates that although women are living (on	expectancy and healthy life expectancy.
	average) longer than men, a larger proportion of women's lives	
	is spent in poor health; 19.1% (16.2 years) for women and	
	17.0% (13.9 years) for men.	
Reduce premature	Coronary Heart Disease is the number one cause of death	Reducing the gap between the most and
mortality due to	amongst men and women. Data for 2011-2013 show that the	least deprived wards in Barnet (through
cardiovascular	Barnet death rate due to preventable cardiovascular disease	measuring the life expectancy gap
disease (including	(CVD) in those aged less than 75 years was 39.7 per 100,000	between wards in top and bottom deciles
coronary heart	and was higher in males (58.3) compared to females (23.3).	of deprivation in Barnet).
disease,	CVD mortality rate in age under 75 years was also higher in	
hypertension,	males than in females i.e. 89.6 vs. 39.4 respectively.	
stroke and		
congenital heart	Barnet's rates were lower than the average rates for the	
disease)	London region (males = 113.5, females = 49.6) and England	
	(males =109.5, females = 48.6).	
Reduce premature	Cancer is the second most common cause of death in Barnet.	Reducing the gap between the most and
mortality due to	The incidence rate for all cancers in Barnet (356.7 per	least deprived wards in Barnet (through







cancers	100,000) is lower than the average for England (398.1 per 100,000). The incidence rates (per 100,000) of breast cancer (126.6), prostate cancer (99.8 per 100,000), cervical cancer (6.7), ovarian cancer (14.9) and stomach cancer (8.1) are similar to the national average rates of these cancers (i.e. 125.7, 105.8, 8.8, 16.7 and 8.4 per 100,000, respectively). The incidence rate of lung cancer (35.6 per 100,000) and bowel cancer (403 per 100,000) in Barnet are lower than the average rates of these cancers in England (47.7 and 46.5 per 1000,000) respectively).	measuring the life expectancy gap between wards in top and bottom deciles of deprivation in Barnet).
Reduce tooth decay in children under 5	In 2011/12, 0.86 was the meant severity of tooth decay for children under 5 in Barnet which is below the England average (0.94) ¹ . Reduce the prevalence of early childhood dental caries from 6.1% (2013) to the national average (3.8%) by 2020.	Tooth decay is a predominantly preventable disease. Significant levels remain, resulting in pain, sleep loss, time off school and, in some cases, treatment under general anaesthetic. Dental neglect is considered a good proxy for wider health and wellbeing issues for children, therefore measuring this will allow assessment of the borough's early intervention strategy (closely linked to the borough's efforts to reduce childhood deprivation).

¹ As measured by the mean severity of tooth decay in children aged five years based on the mean number of teeth per child sampled which were either actively decayed or had been filled or extracted decayed/missing/filled teeth: <u>http://www.phoutcomes.info/public-health-outcomes-framework#page/6/gid/1000044/pat/6/par/E12000007/ati/102/are/E09000003/iid/90359/age/34/sex/4</u>







Preparing for a healthy life: Improving outcomes for babies, young children and their families

• Focus on early years settings and providing additional support for parents who need it

			Yea	ar (sta	art / e	nd)			
Outcome / target	Action	20 15	20 16	20 17	20 18	20 19	20 20	Strategic Lead	Operational Lead
Increase the percentage of children Barnet foster care ² as a percentage of all children in care from 35% (2014/15) to	Develop a Corporate Parenting Pledge							Commissioning Director Children and Young	Voice of the Child Coordinator
39% (2015/16) and 53% (2019/20)	Recruit more local foster carers							People	Head of Placements
Improve outcomes for children and young people and lower costs throughout the partnership	Five centres for children to be accredited Healthy Children's Centres (by 2016)							Commissioning Director Children and Young	Head of Early Years and Early Help
 Increase number of mothers who initiating and maintaining breastfeeding (14/15 85.1% to 	Remainder for children to be accredited Healthy Children's Centres (by 2020)							People	
 increase to 92% by 2020) Contribute to an increase smoking cessation (smoking rates reduced from 15% to 13.5% by 2020); specifically reducing the number of women smoking during pregnancy (local target TBC). 	Deliver an integrated multi-agency partnership early help offer which delivers on the principles of the Early Intervention strategy (Intervening as early as possible, Whole family approach, Using evidence based interventions), specifically developing an agreed pathway and menu of interventions								
	for all partners of Children's services.								
	Integration of health visiting: Implement the Healthy							Commissioning Director Children	Head of Joint Children's

² Defined as a child in a foster placement in Barnet rather than outside of the borough







	Child Programme Integrate provision of service in readiness to undertake a competitive procurement			and Young People	Commissionin g
Remain above the national average for good level of development at the end of reception; in 2015 68.2% achieved in Barnet compared to 66.3% average Increase the percentage of free entitlement early years places taken up by parents/carers (where eligible) from 41% (2014/15) to 50% (2015/16) and 85% (2019/20) Reduction in hospital admissions caused by unintentional and deliberate injuries to children 0 – 14 years old (2013/14 64.4 per 10,000, remain below the national rate)	 Improve early years' service offer: Increase the supply and demand for the two year old (free childcare) offer Promote the service offer to eligible parents (2015 / 16) Improve application process for eligible parents (2015/16) Support existing businesses to increase their offer and support new businesses to apply to become members of the scheme (2016/17). 			Commissioning Director Children and Young People	Head of Early Years and Early Help
Have 85% (65% from vulnerable groups) of families with child/ren under 5 registered and accessing services at centres for children by 2015/16 and 96% (65% vulnerable groups) by 2019/20	Continue to develop the early years service including the locality model			Commissioning Director Children and Young People	Head of Early Years and Early Help
Increase satisfaction of children and parents with services for children and young people (aged 0 – 25 years old). Baseline to be set by the service. Satisfaction to be determined through annual surveys (TBC) then increase by 5% each year	Create an improved service user experience through implementation of $0-25$ disability service designed to support a journey to adulthood, involving service users in the choices and decisions that affect their lives			Commissioning Director Adults and Health Commissioning Director Children and Young People	0 – 25 Head of Service 0 – 25 Programme Consultant







Enable young adults to live as independently and healthy as possible and engage in purposeful employment and social activity in their local community	Introduction of new ways of working designed to maximise independence Developing a personalised approach to all aspects of support using person centred practices, personal budgets and building strong communities				
Increase the frequency of occurrences whereby children and young people are engaged and involved in the design, planning and review of services and commissioning processes (measured via the Voice of the Child Strategy ³)	Refresh and deliver the Children and Young People's (CYP) Plan (2016 – 2020)			Head of Service Workforce Development, Libraries & Community Engagement	Commissionin g Strategy & Policy Advisor- Children & Young People
	Develop a Children's Charter reflecting priorities identified by children and young people in Barnet (across the partnership) overseen by Children, Education, Libraries and Safeguarding (CELS) Committee			Commissioning Director Children and Young People	Voice of the Child Coordinator
	 Continue engagement with children and young people through: Existing groups including the Role Model Army, Youth Board and Young Commissioners 			Head of Service Workforce Development, Libraries & Community Engagement	Voice of the Child Coordinator

³ Voice of the Child Strategy (follow link at the bottom of the page) - <u>https://www.barnet.gov.uk/citizen-home/children-young-people-and-families/key-strategic-documents-and-plans.html</u>









•					
council to review current					
level of provision on offer to					
CIC and Care Leavers					
CYP involved in 4 interview					
panels and major service					
reviews (e.g. CAMHS, 0 –					
				Commissioning	Local
ase voluntary and community				Director Adults	Infrastructure
or provision				and Health	Organisations
Five social action projects a					
volunteering					
Seven start-up organisation					
				Head of	Domestic
				Community	Violence and
				Safety	Violence
				2	against
					Women and
					Girl's Co-
					ordinator
-					
(e.g. Family Nurse		1			Designated
	CIC and Care Leavers CYP involved in 4 interview panels and major service reviews (e.g. CAMHS, 0 – 25, Family Court). A in areas highest need to ease voluntary and community or provision Five social action projects a year in areas of high need, resulting in increased	Forums One mystery shopper experience per quarter to allow the children in care council to review current level of provision on offer to CIC and Care Leavers CYP involved in 4 interview panels and major service reviews (e.g. CAMHS, 0 – 25, Family Court). Cin areas highest need to case voluntary and community Five social action projects a or provision Five social action projects a year in areas of high need, resulting in increased volunteering Seven start-up organisation supported each year Ver domestic violence (DV) and wer domestic violence works Secure DV expertise in MASH MASH	Forums One mystery shopper experience per quarter to allow the children in care council to review current level of provision on offer to CIC and Care Leavers CYP involved in 4 interview panels and major service reviews (e.g. CAMHS, 0 – 25, Family Court). K in areas highest need to ease voluntary and community or provision Five social action projects a year in areas of high need, resulting in increased volunteering Seven start-up organisation supported each year ver domestic violence (DV) and ence Against Women and Girls VG) strategy 2013 - 2016 ⁴ : Deliver community engagement events Secure DV expertise in MASH	Forums One mystery shopper experience per quarter to allow the children in care council to review current level of provision on offer to CIC and Care Leavers CYP involved in 4 interview panels and major service reviews (e.g. CAMHS, 0 – 25, Family Court). K in areas highest need to base voluntary and community or provision Five social action projects a year in areas of high need, resulting in increased volunteering Seven start-up organisation supported each year ver domestic violence (DV) and ence Against Women and Girls WG) strategy 2013 - 2016 ⁴ : Deliver community engagement events Secure DV expertise in MASH	Forums One mystery shopper experience per quarter to allow the children in care council to review current level of provision on offer to CIC and Care Leavers CYP involved in 4 interview panels and major service reviews (e.g. CAMHS, 0 – reviews (e.g. CAMHS, 0 – 25, Family Court). k in areas highest need to Sase voluntary and community or provision Five social action projects a year in areas of high need, resulting in increased volunteering Seven start-up organisation supported each year Head of community Community Secure DV expertise in MASH

⁴ Barnet Domestic Violence and Violence Against Women and Girls Strategy pages: <u>https://www.barnet.gov.uk/citizen-home/children-young-people-and-families/parental-support/domestic-violence-and-violence-against-women-and-girls.html</u>







	 Partnership, GPs, schools) are appropriately trained to ensure timely safeguarding advice and referrals made for girls who are identified as being at risk of FGM Monitor and increase the number of Safeguarding referrals for advice on the issue of FGM. Review, update and deliver Barnet's DV and VAWG Strategy Support the delivery of the Barnet 			Commissioning	Safeguarding Children Nurse
	Safeguarding Children's Board Business plan ⁵			Director Children and Young People Barnet Safeguarding Childrens Board Chair	ordinator Designated Safeguarding Children Nurse
Increase uptake of childhood immunisations the England average. Currently below Engla				NHS England – London Regional Lead	Public Health / Childrens JCU
Stretch targets					
Reduce the prevalence of early childhood dental caries from 6.1% (2013) to the	Review access to dentistry for children and young people			Head of Healthwatch	Healthwatch / Childrens JCU
national average (3.8%) by 2020	Increase the reach and organisational involvement in the			Commissioning Director Children	Public Health / Head of Joint

 ⁵ Barnet's Safeguarding Children's Board: <u>https://www.barnet.gov.uk/bscb/</u>
 ⁶ Please see Public Health Outcome Framework for details: <u>http://www.phoutcomes.info/public-health-outcomes-framework#page/0/gid/1000043/pat/6/par/E12000007/ati/102/are/E09000002</u>







work of Oral Health Champions				and Young People	Childrens Commissionin
					g







Wellbeing in the community: Creati	ng circumstances that enable	e pec	ple t	o ha	ve gi	eate	r life	opportunities	
			Yea	ar (sta	art / e	nd)			
Outcome / target	Action	20	20	20	20	20	20	Strategic	Operational
		15	16	17	18	19	20	Lead	Lead
Focus on improving mental health and	d wellbeing for all – year one pri	ority							
 Baseline and targets to be confirmed: More people will have good mental health 	Work with Enfield and Haringey CCGs to review Psychiatric Liaison Service provision							Barnet CCG	
 More people with mental health problems will recover More people with mental health 	Continue to work with Enfield and Haringey CCGs on the Crisis Concordat implementation plan							Barnet CCG	
 More people with mental health problems will have good physical health More people will have a positive 	Review local pathways for antenatal and postnatal depression							Barnet CCG	
 Fewer people will suffer avoidable harm Fewer people will experience stigma and discrimination. 	Reimagining mental health (including implementation of hubs, exploring peer support, social prescribing) Co-design groups established (2015) Co-design groups proposals are developed and delivered (2015/16).							Barnet CCG	Joint Commissioning Manager, Mental Health
 For people eligible for services under the Care Act with mental health problems increase: Health-related quality of life (0.508 14/15, target TBC) Independent living (with or without support) from 5.2% (2014/15) to be in the top 25% of comparable boroughs by 2019/20. 	 Development of new model for mental health social work. Focusing on recovery, social inclusion and enablement. Implement an enablement care planning approach delivering a recovery focussed six week offer Establish Local 							Adults and Communities Director	Joint Commissioning Manager









	 Enablement Teams that will reach into family services, primary care and a range of other community services Establish, with BEHMHT, a Local Enablement Hub ensuring that enablement opportunities with partners are maximised and extending the range of services whilst reducing dependency on secondary care Deliver cultural change through building on local best practice and service user feedback to embed enablement approaches throughout the pathway. 					
 Local targets and baseline to be confirmed: Reduce the waiting time for eating disorder services Reduce self-harm admissions and A&E presentations Every young person presenting with self-harm or crisis to be seen within two hours regardless of setting; improve parent and teacher 	Undertake, collaboratively across North Central London, an end-to- end pathway redesign of existing Child and Adolescent Mental Health Services (CAMHS) as our response to the national CAMHS Transformation agenda (working with schools) Develop school traded approach				Head of Joint Childrens Commissioning	Childrens Joint Commissioning Unit (JCU)
reported Strength and Difficulties Questionnaire (SDQ) to below threshold for referral.	Work with schools to support children and young people experiencing mental health problems				Healthwatch	Youth Healthwatch / Childrens Services







Increase proportion of people who are feeling supported to manage their condition from 57.1% (2014/15) to above the England performance, 66.5% (2014/15)	Recruit 50 Health Champions in 2016 with further roll out to 2020 (Link to Making Every Contact Count Training below)				Director of Public Health Commissioning Director of Adults	Public Health
Service outcomes for people involved in the practice					and Health	
 Increased involvement with social activities and social groups Increase knowledge and skills related to health and social care Increased satisfaction with GP services A shift towards a community-centred practice. 					Director of Adults and Communities	
Remain below the national average (20%)	Procure digital mental health					
for people self-reporting high anxiety (Barnet; 14.5%) (2013/14)	service (as part of pan-London programme)					
Increase the number of Adults and Children	Wellbeing Campaign (TBC)					
with mental health conditions who feel able to manage their condition (TBC).						
Increase the percentage of adult social care users who have as much social contact as they would like from 41.4% in 2014/15 to being in the top 25% in England by 2019/20	 Develop and promote opportunities for increased social contact (Better Care Fund) Deliver the neighbourhood services model Implement the new adult social care operating model which includes community based hubs and increased working with the voluntary sector 				Commissioning Director Adults and Health	Commissioning Lead Health and Wellbeing / Adults Delivery Unit









	and asset based social work practice.							
Support people to gain and retain emp	loyment and promote healthy v	vorkp	laces	5				
Increase the proportion of adults in contact with secondary mental health services in paid employment from 5.7% (2013/14) to 7% (2015/16) and continue to increase (2019/20)	Implement WLA Mental Health Continue Employment Trailblazer and Public Health Employment Support initiatives							
Support 240 people into work via BOOST in 2015/16 and 2016/17	Continue to deliver and replicate BOOST approach to community based support					Di	ommissioning irector Growth nd Development	Commissioning Lead
Maintain or reduce the percentage of employees who have had at least one day off in the previous week (1.3% in 2010 – 2012) Increase employee satisfaction (local measures TBC)	Barnet Council to achieve (by 2016) and maintain London Healthy Workplace Charter					H	R (LBB)	Public Health
Wellbeing at home					·			
 Increase percentage of adults with additional needs in appropriate accommodation: Percentage of adults with learning disabilities who live in stable accommodation; from 58.1% in 2013/14 to above the England average (74.9%) by 2019/20 Percentage of older people remaining at home 91 days after discharge; from 71.9% (2013/14) to the top 25% of comparable 	Implement the borough's Housing Strategy (2015 – 2020) ⁷					Di	ommissioning irector Growth nd Development	Barnet Homes

⁷ Housing Strategy (2015 – 2020) - <u>https://www.barnet.gov.uk/citizen-home/housing-and-community/housing-strategy-and-policies.html</u>







boroughs by 2019/20.						
Increase the standard of private sector housing (local measure)						
Decrease statutory homelessness from 4.7 per 1000 in 2013/14						
Reduction in excess winter deaths ⁸ ; 17.6 August 2010 – July 2013 (three years) in Barnet (England average was 17.4 for the same period)	Continue to deliver winter wellness programme • Run a Winter Well helpline • Provide emergency supplies and services				Director of Public Health (LBB)	Re
Reduction in numbers of vulnerable people living in fuel poverty	Energy switches.					

⁸ Excess Winter Deaths Index (EWD Index) is the excess winter deaths measured as the ratio of extra deaths from all causes that occur in the winter months compared with the expected number of deaths, based on the average of the number of non-winter deaths.







	Yea	ar (sta	art / e	end)					
Outcome / target	Action	20 15	20 16	20 17	20 18	20 19	20 20	Strategic Lead	Operational Lead
Focus on reducing obesity and preven	ting long term conditions throu	gh p	romo	ting	physi	ical a	ctivit	y	
Increase the total number of leisure centre members (all categories) from 26,400 in 2014 to 30,000 in 2020 Increase total leisure centre attendances (1,149,290) by 2% by 2020 Increase participation (as measured by Sport England active people survey) by 1% for the following groups by 2020: • Females 16 years and over • Older adults (55 and over) • People with disabilities, currently. Reduce excess weight in adults (55.7% in 2014/15)	New leisure contract, with an increased focus on public health outcomes, in place by 1 January 2018. Improve and enhance Barnet leisure facilities, ensuring that opportunities are accessible for all residents. • Two new leisure centres open in 2018/19 Refresh and relaunch strategic							Commissioning Director Adults and Health	Strategic Lead Sports and Physical Activit
	"Fit and Active Barnet" network. Develop Obesity Strategy (mid- 2016)							Director of Public Health	Consultant in Public Health
Reduce the prevalence of children classified as overweight and obese by 0.5% for each group (4 – 5 year olds overweight, 4 – 5 year olds obese, 10 – 11 year olds overweight, 10 – 11 year olds obese) by 2020	Commission child weight management service (impact not on a population level) Following the Obesity Strategy, develop a Childhood Obesity plan which will be taken forward by the Childhood Obesity group (end- 2016).							Director of Public Health	Consultant in Public Health







Assure promotion and uptake of all sc	reening including cancer scree	ning a	and t	he ea	rly id	entifi	catio	n of disease	
Improve early identification of long term conditions.	Primary care initiatives (TBC)							Barnet CCG	
	Target NHS Health Check uptake: high risk groups to be identified							Director of Public Health	Public Health
Increase screening uptake (data April 2015) Cervical Cancer (25 – 29) – 63.2% Cervical Cancer (50 – 64) – 74.8% Breast Cancer (50 – 70) – 68.1% Bowel Cancer (60 – 69) – 49.3% 	Improve promotion and work with underserved communities to improve the take up of screening							NHS England: London Regional Lead	
Wider healthy lifestyle support									
Broad outcomes: Increased support for residents Aspirational: Increased signposting and uptake of services (including smoking cessation, sports and physical activity) therefore improved physical and mental wellbeing	Develop a training resource to upskill staff (300 in first) who interact with residents to maximise opportunities to promote good health (Making Every Contact Count Training)							Director of Public Health	Commissioning Lead Health and Wellbeing
Remain below the England average (645 per 100,000) for hospital admission episodes for alcohol related conditions (Barnet, 470 per 100,000 in 2013/14) Increase successful completion of drug treatment: • Completion of drug treatment - opiate users (2014); Barnet 10.7, England Average 14.9 • Completion of drug treatment - non-	Increase quality of and access to substance misuse and smoking cessation services							Director of Public Health	Public Health









opiate users (2014); Barnet 30, England 58.5. Increase smoking cessation (smoking rates						
reduced from 15% to 13.5% by 2020).						
Remain below England average for late HIV diagnosis (40.6% for Barnet, 42.2% for England)	Commission pan- London sexual health services				Director of Public Health	Public Health
Reduce under 18 conceptions (10.2 per 1000 for Barnet, 24.3 per 1000 for England)						
Decreased social isolation (local measure for areas of regeneration)	Build health and social care into planning, including developing healthy high streets model				Commissioning Director Growth and Development	Public Health / Regeneration
Increase the percentage of residents who are satisfied with Barnet as a place to live from 88% (quarter 1 2015/16) to 90% (2015/16)						
Long term - increased incidental physical activity, decreased obesity (see above indicators)						







Care when needed									
		Year (start / end)							
Outcome / target	Action	20 15	20 16	20 17	20 18	20 19	20 20	Strategic Lead	Operational Lead
Focus on identifying unknown carers a	and improving the health of car		-		-	-	-	Loud	Loud
 Increase the identification of unknown carers by 10% by 2015/16 and continue to increase to 2019/20: In 2014/15 there were 5951 registered carers (including 596 young carers) with the commissioned lead provide for carers and young carers support services. Improve support to carers Reduce the number of carers requiring additional support as a result of carers breakdown in 2014/15 there were no carers aged 18 – 64 requiring additional support and 13 over 65 who did Increase the proportion of carers who reported that they had as much social contact as they would like from 32.5% (2014/15) to being in the top 25% of comparable boroughs. 	Agree and deliver the Barnet's Carers Strategy (2015 – 2020) Recommission of carers support services (both adult and young carers) to start April 2016 including targeted campaigns to identify carers, improving the respite offer for carers as well as high quality general support Raise awareness of employment rights of carers with local businesses and with carers and young carers					<u>,</u>		Adults and Communities Director / Family Services Director	Prevention and Wellbeing / Family Services
Increase the proportion of carers satisfied with social services from 33.3% (2014/15) aiming for the top 25% of comparable	Carers are involved in service development							Adults and Communities Director	Prevention and Wellbeing







boroughs by 2019/20.	Training to support the needs of young carers				Family Services Director	Family services
Work to integrate health and social care s	ervices			 		
Maintain the diagnosis rate of 77.1% and continue to meet the 12 week referral to diagnosis target for dementia Reduction in stigma and increase local understanding of dementia (local measure TBC)	Implement Barnet's Dementia Manifesto				Commissioning Director Adults and Health / Director of Integrated Commissioning	Joint Commissioning Manager, Older People
Increase choice and control through take up of Personal Health Budgets (local target to be confirmed) monitored by Markers of Progress scorecard ⁹	Roll out personal health budgets				Director of Integrated Commissioning	Continuing Health Care / Adults and Childrens Joint Commissioning
Increase the proportion of older people still at home 91 days after discharged from hospital from 73.8% (2014/15) to 81.5% (2015/16) with the aim of being in the top	Continue to implement the Health and Social Care Integration Model:				Commissioning Director Adults and Health / Director of	Head of Service, Joint Commissioning / Public Health /

⁹ Markers of Progress: http://www.personalhealthbudgets.england.nhs.uk/_library/Resources/Personalhealthbudgets/DeliveryProgramme/Making_progress_PHB_national_delivery_ programme.pdf







10% in the country by 2019/20 Reduce permanent admissions to residential and nursing care homes of 622.5 per 100,000 population (65+ year olds) in 2014/15 to be in the upper quartile in our comparator group by 2019/20 Increase the proportion of people who feel in control of their own lives from 73.3% (2014/15) to the top 25% in England by 2019/20	 Roll out BILT Embed the use of the risk stratification tool Improve care home services; exploring the development of primary care services to reduce use of urgent care Develop programmes to support self-management Develop the Healthy Living Pharmacy model. 			Integrated Commissioning	Commissioning Lead Health and Wellbeing
Working with NHS England and partner organisations to reduce the proportion of people reporting a very poor GP experience (monitored locally).	Jointly commission primary care with NHS England; support continued development of networks Coordinate care around the needs of the patient Recruit and retain the best staff Provide high quality and safe premises and practice			Barnet CCG / NHS England	Barnet CCG / NHS England
 Reduced rate of emergency hospital admissions due to stroke: During 2013/14, the rate of emergency hospital admissions for stroke in Barnet (235.4 per 100,000) was higher than the national rate (174.3 per 100,000) Reduce injuries due to falls in people over 65 (1,980 per 100,000 in 2013/14), to 	 Improve stroke pathway Improve identification of atrial fibrillation Review provision to ensure quality Review appropriateness of referrals. Improve falls prevention (including in care homes) 			Director of Integrated Commissioning	Head of Service, Joint Commissioning







exceed the performance of our comparable boroughs Increase number of people dying in a place of their choice (measure TBC).	 Become NICE compliant¹⁰ Ensure the use of best practice in commissioning at a community level. Improve end of life care Work with the voluntary and community sector to improve information and raise awareness of the importance of talking about dying and death as well as getting your affairs in order Continue to ensure timely 			Director of Integrated Commissioning	Head of Service, Joint Commissioning
	 Continue to ensure timely identification of the end of life phase, this will involve linking the palliative care register with other long-term condition registers Further develop local processes for access to rapid response end of life care in the community. 				
Tuberculosis (TB)					
Increase the detection of TB (targets TBC); reduce risk to vulnerable children / adults	Develop latent TB screening programme to be delivered in primary care.			Barnet CCG	

¹⁰ Falls NICE Guidelines: <u>http://www.nice.org.uk/guidance/cg161/chapter/1-recommendations</u>